Patient-provider relationships built on open communications, empathy and shared decision-making can pave the way to higher quality treatment, better outcomes, and lower costs. But what happens when physician turnover or network changes disrupt these relationships? How does this impact patients and payers—particularly employers in the larger business community?

Recent research conducted by IBI fellow Adrienne Sabety, Harvard Ph.D. candidate in Health Policy Economics demonstrates what happens when there are disturbances to these patient-provider relationships and the influence it has on health care consumption and overall health. Join IBI and chief medical officers from various companies for a webinar that will dive into those findings and the implications for businesses, as well as discuss how employers have factored it into their workforce health management decisions.